

Annex 1:
“Subprocessor List”

We use the following external service providers for contract performance:

Company Name	Country of Incorporation	Processing Description	Processing Categories
Arbor Networks, ARBOR Technology Company Ltd	United States of America	Monitors network traffic and provide information for forensics & DDoS detection/mitigation.	IP addresses, timestamps, network traffic, ports and protocols
Automattic Inc	United States of America	WooCommerce plugin and addons within Ecommerce WordPress.	Customer WordPress user profiles (including name and email address) and those of any employees/contractors.
Basekit Platform Ltd	United Kingdom	Website builder for customers.	All customer account information needed for a WebsiteBuilder website as well as any customer data held on a hosted website.
Cisco International Limited, Cisco Solutions GmbH, Cisco Systems Inc	United Kingdom, Germany, United States of America	Provide and manage network solutions as part of our network; including metadata analysis.	Processes metadata of IP addresses, timestamps, and network traffic
ClickSend	Australia	Provides SMS delivery services for essential customer communications.	Customer phone numbers, message content, delivery status logs.
Crowdtech	Netherlands	Conducts customer surveys and analyses responses to support customer satisfaction and service improvement.	Survey responses, customer feedback

cPanel Inc	United States of America	cPanel management software for Hosting and Server products.	Any customer data held within cPanel.
Elastic Email	Canada	Email service provider for contacting customers	Customer email, and can include customer name, IP address, location, and email tracking information
Equinix Netherlands BV	Netherlands	Data center colocation facilities in the Netherlands.	No personal data is intentionally processed.

GlobalSign GMO Internet Group	United Kingdom	SSL Certificates.	All customer account information needed for an SSL certificate.
GridJet	United Kingdom	Colocation data centre	No personal data is intentionally processed
JPK	India	Manages servers for our fully-managed VPS customers, including maintenance, performance monitoring, security updates, and troubleshooting.	Customer VPS hosting data, server performance logs, security monitoring data.
Juniper Networks Inc	United States of America	Provide and manage network solutions as part of our network; including metadata analysis.	IP addresses, timestamps, network traffic
LivePerson Inc	United States of America	Chat tool "LiveEngage" on our website.	Chat transcripts, automated information such as IP address, operating system, and type of device.
LvivIT	Ukraine	Providing operational platform support.	All customer account information.
Microsoft Corporation	United States of America	Hosted exchange mailboxes and groupware solutions.	Customer account data, Email Address.

Open- Xchange AG	Germany	Provides software for email and productivity products.	Restricted access to logfile and application data for support purposes.
OVH Groupe SAS	France	Data center colocation facilities in Germany, resale of server products.	Customer hosted data including but not limited to websites, applications, and data from the customer's customer(s). This may also include network traffic.
Parallels International GmbH	Switzerland	Website Builder Plus for shared hosting	Any customer data held on a hosted website
PerfectSSL	Netherlands	A brand under Realtime Register B.V., processes customer data for the issuance and management of SSL certificates, ensuring website security and encryption compliance.	SSL Certificate Issuance & Management
Plesk International GmbH	Germany	Plesk control panel for VPS and Dedicated Servers and Website Builder Plus.	Any customer data held within the Plesk control panel as well as any customer data held on a hosted website.
Realtime Register B.V.	Netherlands	Processes customer data for domain registration, management, and SSL certificate provisioning. This includes submitting registration details to domain registries and issuing SSL certificates to secure websites.	Domain Registration & SSL Certificate Issuance
Teamviewer GmbH	Germany	Remote desktop access for support.	Customer IP, Customer Hostname

Virtuozzo International GmbH	Switzerland	Containerisation platform software.	Any customer data held within a container.
WebHostPulse LLC trading as RS Hosting	United States of America	Manages servers for our fully-managed VPS customers, including maintenance, performance monitoring, security updates, and troubleshooting.	Customer VPS hosting data, server performance logs, security monitoring data.
Your Online	Netherlands	Parent company of Heart Internet	Processing of sales data, user behaviour on-site, and survey responses

In addition, personal identifiable data may be disclosed to affiliates of the GoDaddy Group for performance of the contract, in particular:

Company Name	Country of Incorporation	Processing Description	Processing Categories
GoDaddy Operating Company LLC	United States of America	Service provider of internal platforms and data centers supporting selected products in The Netherlands, Singapore & USA. (e.g. Hosting and Server products, Authentication, Network & DNS Services.)	All product content and customer account information needed, for product provisioning and maintenance.
Mesh Digital Ltd	United Kingdom	Domain registrar services.	All account information needed for provisioning Domain records.
Starfield Technologies LLC	United States of America	SSL Certificates.	All customer account information as needed for an SSL certificate.