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### Troubleshoot and fix missing WordPress images

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When all or some of your images are no longer visible, you have a permissions problem with those files or folders. You can use the steps below to diagnose and fix permission problems. **Checking for permissions issues** You can test to see if an image has permissions problems or is missing by going to the URL of the image in your browser.

Example: `http://example.com/wp-content/uploads/2017/07/Capture.png`

If you get an error trying to get to the image, it is either missing or has incorrect permissions. Before checking permissions, it's best to verify the file exists first. You can find the URL to an image from within the **Media Library**. Connect to your hosting using FTP. You can browse to the /wp-content folders. Confirm the permissions are correct for the /wp-content directory. **755** for Linux accounts If the /wp-content folder or the files within do not have read or web visible permissions, they won't be visible and you'll need to update them.

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Online URL: <https://www.heartinternet.uk/support/article/troubleshoot-and-fix-missing-wordpress-images.html>