

Revoke a certificate

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Revoking your SSL certificate cancels it and immediately removes HTTPS from the website. Depending on your Web host, your website might display errors or become temporarily inaccessible. The process cannot be reversed. **Do you actually need to revoke your certificate?** We recommend considering revocation only if the secured site is no longer operational or you requested the certificate for the wrong organization. For example, do not revoke the certificate if you are upgrading certificate types, such as from a Standard to a Premium SSL. You can simply install the new certificate over the existing one. In the following circumstances, you can also re-key your certificate instead of revoking it: Changing the certificate's common name Lost your private key Moving your website to a new server For information about re-keying your certificate instead of revoking it, see [Rekey your Certificate](#). **To Revoke an SSL Certificate** Go to your [Heart Internet account](#). Select **SSL Certificates** and select **Manage** for the certificate you want revoke. Under **Certificate Details**, select **Revoke** next to **Status**. Select the reason why you're revoking the certificate and then select **Revoke Certificate**. If you revoke your certificate within the first 30 days, please contact Customer Service. You may be eligible for in-store credit.

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Online URL: <https://www.heartinternet.uk/support/article/revoke-a-certificate.html>