

## Rekey my certificate

Article Number: 1388 | Rating: 1/5 from 3 votes | Last Updated: Wed, Dec 2, 2020 at 6:05 PM

You should re-key your SSL certificate when: Your server crashes. You lose your private key. You move your website to a new server. You change your SSL's domain. You want to change your SSL certificate's issuing organization. **Required:** Before you can re-key your SSL certificate, you must generate a new certificate signing request (CSR) from your Web server.. Don't revoke unless you are certain you want to cancel the existing certificate. When you revoke, the SSL credit is canceled and you can't re-key the certificate. You need to download and install your new certificate within 72 hours of re-keying your certificate to keep your server secure when the old certificate is terminated. Go to your [Heart Internet account](#). Select **SSL Certificates** and select **Manage** for the certificate you want to rekey. Select **Rekey your certificate**. In the **Certificate Signing Request (CSR)** field, paste your new CSR, including ----BEGIN NEW CERTIFICATE REQUEST---- and ----END CERTIFICATE REQUEST----, and then select **Add Change**. Select **Submit All Changes**. Your newly re-keyed certificate will become available shortly after submitting the new CSR, and we'll email you when the certificate is available.

Posted - Wed, Dec 2, 2020 at 6:05 PM.

Online URL: <https://www.heartinternet.uk/support/article/rekey-my-certificate.html>