

Plesk: Install a certificate

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Follow the instructions below to install the SSL certificate on your Web server. When you have completed the installation process, you must restart Parallels Plesk Panel so that your server will recognize the new certificate.

About the Intermediate Certificate Before you install your issued SSL certificate, you must install our intermediate certificate on your Web server. Intermediate certificates provide an added level of security because the Certification Authority (CA) does not need to issue certificates directly from the CA root certificate. An intermediate certificate is a subordinate certificate issued by the trusted root specifically to issue end-entity server certificates. The result is a trust-chain that begins at the trusted root CA, through the intermediate, and finally ending with the SSL certificate issued to you. Such certificates are called "chained root certificates." You can download the intermediate/root certificate bundle from our [repository](#). After you download the bundled certificate, intermediate certificate, and your issued SSL certificate, install all of the files on your Web server.

To Install SSL and Intermediate Certificates in Parallels Plesk Panel 8.x Log in to Parallels Plesk Panel. From the menu on the left, select **Domains**. Click on the domain name that the certificate is issued for. Click **SSL Certificates**. Click **Browse** and locate your signed SSL certificate. Select it, then select **Send File**. This uploads and installs the certificate against the corresponding private key. Click the name of the certificate. Open the certificate bundle in a text editor and copy and paste its contents into the box labeled **CA Certificate**. Click **Send Text**. Click **Up Level**, and then select **Setup**. At the top of the page, select the certificate you have just installed. Click the **Server** item from the menu on the left. Click **Service Management**. If your server is running Linux, stop and start the Apache process. If your server is running Windows, stop and start the IIS service. **Note:** Simply restarting Apache will not work. Stop the service and start it again to complete the installation.

To Install SSL and Intermediate Certificates in Parallels Plesk Panel 9.x Log in to Parallels Plesk Panel. From the menu on the left, select **Domains**. Click on the domain name that the certificate is issued for. Click **Certificates**. Click **Browse** and locate your signed SSL certificate. Select the certificate file and then click **Send File**. Navigate to the location of the saved site certificate you received from us. Select it, then select **Send File**. This uploads and install the certificate against the corresponding private key. On the displayed list, click on the name of the certificate. Open the certificate bundle in a text editor and copy and paste its contents into the box labeled **CA Certificate**. Click the **Send Text** button. Click **Up Level**. Click **Up Level** again. Select **Web Hosting Settings**. At the top of the page, change the **SSL Certificate** field to the certificate you just installed and then click **OK**. Click **Home**. Click **Service Management**. If your server is running Linux, stop and start the Apache process. If your server is running Windows, stop and start the IIS service.

To Install SSL and Intermediate Certificates in Parallels Plesk Panel 10.x and 11.x Log in to Parallels Plesk Panel as **admin**. For more information, see. If necessary, switch to Service Provider view. For more information, see. From the **Hosting Services** menu, click **Domains**. Next to the domain name you want to use, click **Open in Control Panel**. *Plesk 11.0-11.4:* Go to the **Websites & Domains** tab, and then click **Secure Your Sites**. *Plesk 11.5+:* Go to the **Websites & Domains** tab, click the domain name, and then click **Secure Your Sites**. Under **Certificate name**, click the certificate you want to use. Next to the **Certificate** field, click **Browse**. Locate your signed CRT file, such as **123456789.crt**, and then click **Open**. Next to the **CA certificate** field, click **Browse**. Locate the certificate bundle, and then click **Open**. Click **Send File**. Go to the **Websites & Domains** tab, and then click the domain name at the bottom of the page. Make sure that **Enable SSL support** is selected, and then select your SSL certificate from the menu. Click **OK**. If your server is running Linux, stop and start the Apache process. If your server is running Windows, stop and start the IIS service. Your SSL certificate should now be installed.

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