

## My registration via the Domain Robot failed, so why does the domain still appear as a domain reference?

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Your Domain Reference is not related to the actual purchase of the domain name. Some customers will purchase hosting and their domain name purchases.Â With a Domain Reference, you can purchase hosting, begin building your website, and transfer your domain name over to your brand new and fully completed website. If your registration through the Domain Robot fails, it does not affect your Domain Reference.Â You can try to register again with the Domain Robot.

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Online URL:

<https://www.heartinternet.uk/support/article/my-registration-via-the-domain-robot-failed-so-why-does-the-domain-still>