2.
Reconfiguring Microsoft Exchange Server to Use a Fully Qualified Domain Name

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The Internet security community is phasing out the use of intranet names and IP addresses as Primary Domain Nam
Subject Alternative Names (SANs) in SSL certificates. If you use an intranet name or IP address for an SSL hosted c
Microsoft® Exchange Server, you can meet Certificate Authorities Browser Forum guidelines by reconfiguring yo
to accept a fully qualified domain name (FQDN). For example, you can change internal name *server.local* to FQD
mail.coolexample.com. If you haven't already done so, to ensure that internal Autodiscover continues to work, you m
an internal DNS zone for your domain name (for example, *autodiscover.coolexample.com*) and a MX record that po
your server's internal IP address. The code samples below include the following variables: Replace *mail.coolexam*
with your FQDN Replace *Your_Server_Name* with the actual name of your server **Note:** We strongly recommen
only experienced server administrators implement this procedure. These instructions do not apply to Windows Serve
or Microsoft Small Business Financials (SBF) Server. **To Reconfigure Microsoft Exchange Server to Use a Fully
Domain Name** Start the **Exchange Management Shell**. To change the Autodiscover URL, type the following com
and then press **Enter**:

```
Set-ClientAccessServer -Identity Your_Server_Name -AutodiscoverServiceInternalUri http
mail.coolexample.com/autodiscover/autodiscover.xml
```

To change the **InternalUrl** attribute of the EWS, type the following command, and then press **Enter**:

```
Set-WebServicesVirtualDirectory -Identity "Your_Server_Name\EWS (Default Web Site)"
-InternalUrl https://mail.coolexample.com/ews/exchange.asmx
```

To change the **InternalUrl** attribute for Web-based Offline Address Book distribution, type the following commar
then press **Enter**:

```
Set-OABVirtualDirectory -Identity "Your_Server_Name\oab (Default Web Site)" -InternalU
https://mail.coolexample.com/oab
```

If you use the Unified Message service in Exchange Server 2007: To change the **InternalUrl** attribute of the Ul
service, type the following command, and then press **Enter**:

```
Set-UMVirtualDirectory -Identity "Your_Server_Name\unifiedmessaging (Default Web Sit
-InternalUrl https://mail.coolexample.com/unifiedmessaging/service.asmx
```

To recycle the application pools, open **IIS Manager**. Expand the local computer, and then expand **Application F**
Right-click **MSExchangeAutodiscoverAppPool**, and then click **Recycle**. **Note:** As a courtesy, we provide info
about how to use certain third-party products, but we do not endorse or directly support third-party products and we a
responsible for the functions or reliability of such products.

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