

## Exchange Server 2016: Install a certificate

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After you request the certificate in our online application and it's ready for installation, you must [download the files](#) we provide. First, you must install the intermediate certificate to your Microsoft® Exchange Server 2016. You also can download the intermediate certificate from the [repository](#). Then, to install the primary SSL certificate, you must complete the pending request, import the certificate file, and then select the services to which the certificate applies.

**To Install an Intermediate Certificate in Microsoft Exchange Server 2016** Click **Start**, and then click **Run...** Type **mmc**, and then click **OK**. The Microsoft Management Console (Console1) window opens. In the **Console1** window, click **File**, and then select **Add/Remove Snap-in**. In the **Add or Remove Snap-ins** window, select **Certificates**, and then click **Add**. In the **Computer Account** window, select **Computer Account**, and then click **Next**. In the **Select Computer** window, select **Local Computer**, and then click **Finish**. In the **Add or Remove Snap-ins** window, click **OK**. In the **Console1** window, click **+** to expand the **Certificates (Local Computer)** folder on the left. Right-click **Intermediate Certification Authorities**, mouse over **All Tasks**, and then click **Import**. In the **Certificate Import Wizard** window, click **Next**. Click **Browse** to find the intermediate certificate file. In the **Open** window, change the file extension filter to **PKCS #7 Certificates (\*.spc;\*.p7b)**, select the **\*\_iis\_intermediates.p7b** file, and then click **Open**. In the **Certificate Import Wizard** window, click **Next**. Select **Place all certificates in the following store**, and then click **Browse**. In the **Select Certificate Store** window, select **Intermediate Certification Authorities**, and then click **OK**. In the **Certificate Import Wizard** window, click **Next**. Click **Finish**. Click **OK**. Close the **Console1** window, and then click **No** to remove the console settings.

**To Install an SSL Certificate in Microsoft Exchange Server 2016** Log in to the **Exchange Admin Center**. From the left menu, select **Servers**, and then click **Certificates**. Select your certificate (it has a "Pending request" status), and then click **Complete**. For **File to import from**, enter the certificate file path we provided (such as `\\server\folder\cooexample.crt`), and then click **OK**. Exchange installs your certificate. In the **Certificates** section, select your certificate again (the status changed to "Valid"), and then click **Edit** (pencil icon). Click **Services**, select the services to which the certificate applies (SMTP, UM, UM call router, IMAP, POP, and/or IIS), and then click **OK**. Your certificate is now ready to use with Exchange 2016.

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Online URL: <https://www.heartinternet.uk/support/article/exchange-server-2016-install-a-certificate.html>