Moving a website from the eXtend Control Panel to cPanel Web Hosting

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If you have purchased a [cPanel Web Hosting](#) account and you wish to move your website from a resold shared host account, or a hosting account using our eXtend Control Panel, then you can follow the steps outlined in this guide. There is no facility in place at the moment to automatically move packages between the two different platforms. **You are responsible for taking backups of your website. This documentation is offered as a guide only.** The proce of moving your website will be broken down into 5 steps, and **will not** include moving mailboxes. These steps are: **1)**

Â Â Â Downloading your website files

2)Â Â Â Â Exporting MySQL Databases

3)Â Â Â Â Moving the domain name (*if required*)

4)Â Â Â Â Re-Uploading your website files

5)Â Â Â Â Creating and importing your MySQL databases **Before we begin â€" Mailboxes** Mailboxes are not covered by this article, and part of this article may include a step which will delete mailboxes, if hosting is moved between two accounts. Emails are best backed up using a desktop mail client.Â **Step 1 â€" Downloading your website files** Access the eXtend Control Panel for the package you wish to move.

 If you are a reseller, log in as the superuser from the Reseller Control Centre.
 Unlock the FTP account (you should select 4 hours) Connect to your website by FTP and download the contents of *public_html* directory.

 It's best to create a folder somewhere on your computer to keep these files, even after you've moved your website f safekeeping.

 You may need to download other files, outside of the *public_html* directory, if you're not sure, ask the your webmast or developer.

 If you need help connecting via FTP, [click here](#). **Step 2 â€" Exporting MySQL Databases** In the eXtend Control Panel, scroll down the **Web Tools** heading and select **MariaDB Databases**. Make a note of the database names an passwords, doing this now will make the process of moving the website much easier. Select **Manage** next to your database to be directed to *phpMyAdmin*. Select the database from the list on the left. Select the **Export** tab along the top of the page. Leave the settings on the page as they are, and select **Go**. If your website has multiple databases, repeat these steps. If you have a list of databases, and aren't sure which to download, you should download them al you can, check your websites *configuration file* to see which you need to download. **Step 3 â€" Moving the domain name** If your cPanel package is in the same account as the package you're moving, you can skip this step. However you are moving this manually to another account, then the domain name will need moving, or the reference will nee changing. Go to the [Reseller Control Centre](#) Select **Domain References** Under the **Add a new Domain Reference** heading, add a referenced domain which can be used to 'rename' the package:

 ref-[yourdomainname.com]

  Go back to the **Reseller Control Centre** and select **Domain Mappings** Assign the new 'referenced' domain to the domain you wish to move. Set the 'referenced' domain as primary using the radio check box, and select **Update Mappings**. Once the 'referenced' domain has been assigned as the primary domain, select **Delete Mapping** to rem the domain you will be moving from the package.

 Doing this will delete any mailboxes using this domain, don't proceed if you have not backed up your mailboxes.
 Go back to your Customer Area and select **Manage Domain Names**, and select the domain you are moving from th **Manage Domain Parking** dropdown, then select **Manage**. Select **Inter-Customer Transfer**, and enter the email address of the account the domain is being moved to. From this point, any action taken to complete the move will ne

to take place in the receiving account. The transfer of the domain will need to be accepted by the receiving account, they will be prompted once they log into their account. **Step 4 â€" Re-Uploading your website files** Before you upl your files, you will need to assign your domain to the cPanel package, if this has not been done already. From your Heart Internet Customer Area, go to the **Manage Products** heading, and select **Manage cPanel Hosting**. Select **Login** next to on the row of the package you wish to use. If this is your first time using this package, you will be prompted to enter a new domain:

3.1. Enter your domain, select **Update**

3.2. Select **Europe** as the data center

3.3. Select **Not now, thanks** when prompted to set up WordPress

Once the account has been provisioned, select **Change** next to the *Password* field on the Settings sidebar and ente new master password.

Copy your *cPanel Login*, and the *IP Address* from the *Server* tab. These will be your master FTP login details. Connect via your FTP client using the details you have just obtained, and enter the *public_html* directory.

You can remove the *404.shtml*, *home.shtml*, *layout-styles.css* files. Upload your files into the *public_html* directory. **Step 5 - Creating and importing your MySQL databases** Creating your database and users: From your Heart Internet Customer Area, go to the **Manage Products** heading, and select **Manage cPanel Hosting**. Select **Login** ne to on the row of the package you wish to use. Select **cPanel Admin** to access the cPanel Control Panel. Scroll dowi the **Databases** heading and select **MySQL Databases**. Under the **Create New Database** heading, enter the name the database you are re-creating from step 2.2 and select **Create Database**, then select **Go Back** on the confirmatic page. Under the **MySQL Users** heading enter the username and password of the database and select **Create User**, then select **Go Back** on the confirmation page.

The username in most cases will be the same as your database name, and the password should be the same as the earlier exported one, to save time.

Scroll down the **Add User To Database** heading, and make sure your *user* and *database* are selected in the dropdown menus, and select **Add**. On the **Manage User Privileges** page check the **ALL PRIVILLAGES** option and select **Make Changes**. Importing your database: Click on the cPanel logo at the top of the page to go the cPanel Dashboard. Scroll down to the **Databases** heading and select **phpMyAdmin**. Select your database from the sidebar the left. Select the **Import** tab along the top of the page. Choose your database dump (the .SQL file) to import under the **File to import** heading, and leave the remaining settings as they are. Select **Go**.

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