How do I cancel my domain name or stop it from renewing?

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Your domain name will remain active for the full duration you have registered it for. However, you can set your domain name to cancel when it comes up for renewal. To set your domain name to cancel: Log into your Heart Internet Customer Area Click 'Manage Domain Names' Click the link for 'List Your Domains' Click 'Manage' for the domain name you wish to cancel Click 'Renewal' Click 'Change to cancel' The domain will now cancel when it reaches its expiry date You can set your domain name to cancel at any time, but it will only actually cancel on the expiration date. To prevent the domain from renewing, and to not be charged, the domain should be set to cancel a few days before it's due to renew, as some domains will renew early.

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