

## Void a voucher

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You can void vouchers to revoke the remaining value from customer use. This is particularly useful if you've refunded the order where the voucher was purchased, since refunding an order doesn't automatically update purchased vouchers. A void will always nullify the entire remaining amount and will change the status from "Active" to "Voided".**Required:** PDF Product Vouchers is a premium WooCommerce extension included with WordPress Ecommerce Hosting or as a standalone purchase. Follow the steps below to void a voucher: Go to **WooCommerce** > **Vouchers** and either: Select the X icon in the **Actions** column, or Select the voucher in question and click **Void**.

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Online URL: <https://www.heartinternet.uk/support/article/void-a-voucher.html>