

About SMS notifications for WooCommerce Bookings

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It's possible to send SMS notifications for bookings using the [WooCommerce Twilio plugin](#). **Required:** WooCommerce Bookings is a premium WooCommerce extension included with WordPress Ecommerce Hosting or as a standalone purchase. **Send SMS notifications via Twilio** When both the WooCommerce Bookings and Twilio plugins are active, you can access SMS notifications by navigating to **WooCommerce > Settings > SMS**. You can send the following SMS messages using the WooCommerce Twilio integration: **Admin reminder:** sent to admins before the start of a booking **Admin cancellation:** sent to admins when a booking status is changed to canceled **Customer reminder:** sent to customer before the start of a booking **Customer follow up:** sent to a customer as a follow-up after a booking is completed **Customer cancellation** : sent to a customer when a booking status is changed to canceled **Customer confirmation:** sent to a customer when a booking status is changed to confirmed

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<https://www.heartinternet.uk/support/article/about-sms-notifications-for-woocommerce-bookings.html>