

## Retiring EOL PHP Versions On Managed Wordpress FAQ

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End of Life (EOL) versions are no longer supported for security updates, potentially making your shared hosting vulnerable. Updating to the later PHP versions can also improve performance and stability in some applications. To prepare for this, we are getting ready to retire the following PHP version: 7.4

**How will I know what PHP version I'm using?** You can find that out from your Managed WordPress Dashboard by navigating to **Settings > Production Site > PHP version**

**What happens if I do nothing?** Our preference is that you manually update the PHP version to ensure your Managed WordPress hosting continues to run as you have set it up. However, if your PHP is not updated to version 8.0 or higher then as a security measure, our team will update your website to version 8.0. Please note that if we are required to make this update, we do not accept responsibility for any issues that may occur with your website, as a result.

**How do I change my PHP version?** Login to <https://customer.heartinternet.uk/> Navigate to Manage Products • Click on Manage Managed WordPress • Use the Login button for the desired Managed WordPress Hosting Navigate to Settings • Under Production Site • you have PHP version • Click Change • Select the version of PHP you want from the drop-down list Click Save Changes • Your site will now run that version

**How do I update my plugins?** Login to <https://customer.heartinternet.uk/> Navigate to Manage Products • Click on Manage Managed WordPress • Use the Login button for the desired Managed WordPress Hosting In the Action Center section next to Keep your site fast and healthy by staying up-to-date, select Check for Updates • Review the list and then select Update • for individual themes and plugins, or Update All • to update them all at once. If you're using Update All •, confirm your updates and select Update. You are up to date!

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