Retiring EOL PHP Versions On Managed Wordpress FAQ

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End of Life (EOL) versions are no longer supported for security updates, potentially making your shared hosting vulnerable. Updating to the later PHP versions can also improve performance and stability in some applications. To prepare for this, we are getting ready to retire the following PHP version: 7.4 **How will I know what PHP version I'm using?** You can find that out from your Managed WordPress Dashboard by navigating to **Settings** > **Production Site** > **PHP version** **What happens if I do nothing?** Our preference is that you manually update the PHP version to ensure your Managed WordPress hosting continues to run as you have set it up.Â However, if your PHP is not updated to version 8.0 or higher then as a security measure, our team will update your website to version 8.0Â Please note that if we are required to make this update, we do not accept responsibility for any issues that may occur with your website, as a result. **How do I change my PHP version?** Login to https://customer.heartinternet.uk/ Navigate to â€œManage Productsâ€• Click on â€œManage Managed WordPressâ€• Use the â€œLoginâ€• button for the desired Managed WordPress Hosting Navigate to â€œSettingsâ€• Under â€œProduction Siteâ€• you have â€œPHP versionâ€• Click â€œChangeâ€• Select the version of PHP you want from the drop-down list Click â€œSave Changesâ€• Your site will now run that version **How do I update my plugins?** Login to https://customer.heartinternet.uk/ Navigate to â€œManage Productsâ€• Click on â€œManage Managed WordPressâ€• Use the â€œLoginâ€• button for the desired Managed WordPress Hosting In the Action Center section next to Keep your site fast and healthy by staying up-to-date, select â€œCheck for Updatesâ€•. Review the list and then select â€œUpdateâ€• for individual themes and plugins, or â€œUpdate Allâ€• to update them all at once. If you're using â€œUpdate Allâ€•, confirm your updates and select Update. You are up to date!

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