

Is it possible to remove or cancel a mapping I have paid for?

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Once purchased, your domain mapping can be removed or changed. Log into your Heart Internet Customer Area Click 'Manage Add-Ons' Click 'Domain Mapping' Remove or edit the mapping you wish to change

Please note that removing or editing a mapping will also remove any mailboxes associated with that mapped domain. To cancel a mapping, please raise a Support Ticket with the Customer Services team and request the cancellation. If you are a Reseller, you can remove or edit a domain mapping through your Reseller Control Centre. Log into your Heart Internet Customer Area Click 'Reseller Control Centre' Click 'Domain Mappings' Edit as necessary Click 'Update Mappings'

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Online URL:

<https://www.heartinternet.uk/support/article/is-it-possible-to-remove-or-cancel-a-mapping-i-have-paid-for.html>