

Is it possible to remove or cancel a mapping I have paid for?

Article Number: 189 | Rating: 1/5 from 5 votes | Last Updated: Thu, Apr 23, 2015 at 11:05 AM

Once purchased, your domain mapping can be removed or changed. Log into your Heart Internet Customer Area Click 'Manage Add-Ons' Click 'Domain Mapping' Remove or edit the mapping you wish to change Please note that removing or editing a mapping will also remove any mailboxes associated with that mapped domain. To cancel a mapping, please raise a Support Ticket with the Customer Services team and request the cancellation. If you are a Reseller, you can remove or edit a domain mapping through your Reseller Control Centre. Log into your Heart Internet Customer Area Click 'Reseller Control Centre' Click 'Domain Mappings' Edit as necessary Click 'Update Mappings'

Posted - Tue, Mar 10, 2015 at 4:49 PM.

Online URL:

<https://www.heartinternet.uk/support/article/is-it-possible-to-remove-or-cancel-a-mapping-i-have-paid-for.html>