

## Notice to Falcoda Customers

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If you were previously with Falcoda, you may be aware that they've recently ceased trading, leaving several hosting packages and domains stranded. As a customer affected by this, you might now be facing disruption to your services or even loss of access to vital domains and data. Here at Heart Internet, we're stepping in to help. As the original service provider behind many of Falcoda's products, we are uniquely positioned to assist you in regaining control of your domains and hosting packages. All you need to do is contact our sales team at [sales@heartinternet.uk](mailto:sales@heartinternet.uk), and we'll guide you through the process. **Recover Your Domain with Ease**

If your domain is stuck in limbo, don't worry - we can help you retrieve it. Just provide documentation that matches the registered details of the domain, and once verified, we'll work to transfer your domain to Heart Internet. This ensures continuity and security for your online presence. **Seamless Hosting Transfers**

If your hosting package was affected, we can also assist in transferring your data to a new account with Heart Internet. Our sales team can help you choose the best hosting option based on your needs, making sure you're back up and running quickly and smoothly. **Time-Sensitive Action**

To avoid permanent deactivation of your services, we recommend that you act as soon as possible. Get in touch with us to verify your ownership and secure your domains and hosting packages before they are deleted on December 11th 2024. Don't let the closure of Falcoda impact your business or personal website. Move to Heart Internet and ensure your services continue without disruption

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