

cPanel - Email Management - How to reset Business email passwords.

Article Number: 1959 | Rating: Unrated | Last Updated: Wed, Jan 21, 2026 at 8:45 PM

Access the Business Mailboxes section in your account. This can be done in 2 ways:â€” Going to the Manage cPanel / Manage Managed WordPress section in your account.Â Click on the Manage dropdown menu and select Mailboxes.â€” Going to Manage Add-ons then to Business Mailboxes section in your main Heart Internet control panel.â€”Â In there, next to the mailbox, you will have a â€œChangeâ€• button under the Password column. Once pressed, you will be prompted to enter the new password for the mailbox. Once updated, it will take 5-10 minutes for the new password to sync. You can check if the correct password was added by trying to access the mailbox via Webmail at <https://webmail.heartinternet.uk/login/>Â

Posted - Tue, Jan 13, 2026 at 9:41 AM.

Online URL:

<https://www.heartinternet.uk/support/article/cpanel-email-management-how-to-reset-business-email-passwords.html>