Why am I getting 0x800CCC0E, 0x800CCC6F, 0x80042108, and similar errors in my Outlook?

Article Number: 235 | Rating: 1/5 from 1 votes | Last Updated: Tue, Sep 8, 2026 at 6:10 PM
When you get a 0x800-type error in Outlook, it usually means Outlook is having trouble connecting to or communicat
server. You can search for the specific error code in the Microsoft Support database (http://support.microsoft.com) fo
Some common causes include: **Incorrect SMTP authentication or security settings** Check that your SMTP authe
encryption settings match the settings provided by us. **Your ISP or network interfering with SMTP connections** T
SMTP port to 587 or using your ISP's SMTP server details. **A damaged Outlook account or profile** Try repairing th
creating a new Outlook profile. **The hosting package and/or domain name have only been created in the last fe**
some time for DNS to propagate, up to twenty four hours. **Your firewall is blocking your mail client** Check whethe
antivirus software is preventing Outlook from connecting to the mail server. **No SPF and DKIM records set inside t**
they might be outdated/correct Microsoft may check a domain's DNS records during Outlook setup and use SPF a
indicators that the domain is properly configured for legitimate email. If these records haven't propagated yet or are i
may fail with a connection error.

Posted - Fri, Mar 13, 2015 at 11:30 AM.
Online URL:
https://www.heartinternet.uk/support/article/why-am-i-getting-0x800ccc0e-0x800ccc6f-0x80042108-and-similar-errors