

Why has the amount of spam emails I'm receiving suddenly increased, even with my Junk Mail filters enabled

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If you start receiving an increased amount of spam, and you have your Junk Mail filters enabled, there could be a few reasons to fix it. **New Spam Techniques** It may simply be a spike in spam emails being sent across the world, or a new spam rule we have in place for Junk Mail. Keep an eye on the number of spam emails you receive, and see if it goes down. If you have set up your Junk Mail filters to redirect to a different mailbox, please check and see if that mailbox is full or if emails sent to that mailbox, it will go to the default mailbox. **Bounce-Back Emails** If you are receiving emails that are bounced back to you, and they are spam, it is plausible that your email address has been spoofed, your mailbox has been accessed, or your computer is very little you can do if your email address has been spoofed, you should run a full antivirus or malware scan on all your devices then change your passwords to strong and unique passwords.

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