

Why do I get the message "The name cannot be matched to a name in the address list" when setting up my

Article Number: 251 | Rating: 1/5 from 1 votes | Last Updated: Thu, Apr 23, 2015 at 11:42 AM

This error generally occurs because Outlook is checking the local credential manager when attempting to log into the mailbox. To resolve this, Outlook is attempting to check your email using your login details for the computer, rather than the login details for the mailbox. Following these steps: Close Outlook Go into your Windows Control Panel Go into 'User Accounts' Select 'Mail' Click 'Manage Windows credentials' Select 'Manage Windows credentials' from the User Accounts window Remove all details that relate to email and Outlook and add in your Exchange details You should be able to now set up your Exchange mailbox

Posted - Fri, Mar 13, 2015 at 11:45 AM.

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