Why do I get the message "The name cannot be matched to a name in the address list" when setting up my

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This error generally occurs because Outlook is checking the local credential manager when attempting to log into the this, Outlook is attempting to check your email using your login details for the computer, rather than the login details following these steps: Close Outlook Go into your Windows Control Panel Go into 'User Accounts' Select 'Mail' Click Select 'Manage Windows credentials' from the User Accounts window Remove all details that relate to email and Outlook and add in your Exchange details You should be able to now set up your Exchange mailbox Posted - Fri, Mar 13, 2015 at 11:45 AM.

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