

Why do I see an SSL warning when connecting to my mailbox or sending emails with a mail client?

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You may see an SSL certificate warning when setting up or using your mailbox if your email client is configured with an old server address. Our current mail server settings use secure connections and valid SSL certificates. To avoid certificate warnings, ensure your email client is configured with the correct mail server settings. **Mail server settings Incoming settings (IMAP):** Incoming Mail Server: imap.extendcp.co.uk

Incoming IMAP Server Port: 993

Incoming IMAP SSL: SSL/TLS **Outgoing settings (SMTP):** Outgoing Mail Server: mta.extendcp.co.uk

Outgoing Mail Server Port: 587

Outgoing Mail Server SSL: STARTTLS If you receive an SSL certificate warning, check the mail server settings in your email client. If you are using an older mail server address such as mail.yourdomain.com, update it to the current server addresses listed above. You can choose to accept or permanently ignore an SSL certificate warning when using the current mail server settings. After updating your mail client if necessary and try connecting to your mailbox again. If you continue to receive an SSL warning after updating, check that the server names have been entered exactly as shown above. Alternatively, it would be recommended to add the current mail server to your mailbox to your mail account.

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<https://www.heartinternet.uk/support/article/why-do-i-see-an-ssl-warning-when-connecting-to-my-mailbox-or-sending-emails>