

Why do I get the error "For security reasons, your session has expired" when I access my eXtend Control Panel

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This error message can be the result of a few problems, mostly relating to how your browser is interacting with the site. If you have your browser's security settings set very high, you may be blocking the eXtend Control Panel from placing cookies. The eXtend Control Panel needs cookies to remember you while you are on the site, keeping you logged in while you are using the site. Your firewall, and proxy software is all set up to allow cookies for the eXtend Control Panel. Occasionally, the eXtend Control Panel may also give you this error if your computer's clock is off by over 30 minutes.Â Change the time on your computer, and this should solve this problem. If your account has been disabled and you are not allowed to access the control panel.Â Please raise a Support Ticket with us if this may be the case.

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<https://www.heartinternet.uk/support/article/why-do-i-get-the-error-for-security-reasons-your-session-has-expired-when-i-access-my-extend-control-panel>