

Why does my File Manager tell me that the session has expired?

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If your File Manager is giving you an error about your session expiring, this is because it is seeing an discrepancy between your computer's time and the server's time. Checking the time is one of the ways File Manager helps to ensure that your files are not tampered with.Â If the time does not match, then the File Manager closes the session and prevents files from being changed. Please ensure that your clock is set accurately (to within 10 seconds of the correct time) and that your time zone is set correctly. This error can also occasionally be caused by your browser caching old data.Â You can clear your browser's cache and cookies through your browser's settings.

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