

## Why am I getting a 550 error when I try to create a folder in File Manager?

Article Number: 274 | Rating: 1/5 from 1 votes | Last Updated: Thu, Apr 23, 2015 at 12:38 PM

If you are getting a 550 error when creating folders in your eXtend Control Panel's File Manager, this suggests a permissions problem related to the creation of the account. Please raise a Support Ticket with the Customer Service team, and we will work with you to resolve the problem.

Posted - Fri, Mar 13, 2015 at 1:12 PM.

Online URL:

<https://www.heartinternet.uk/support/article/why-am-i-getting-a-550-error-when-i-try-to-create-a-folder-in-file-manage>