Why can't I run scripts uploaded by my additional FTP accounts?

Article Number: 291 | Rating: 1/5 from 3 votes | Last Updated: Thu, Apr 23, 2015 at 12:15 PM Most scripts that are uploaded should work with all FTP accounts, as all the FTP users on the same hosting account have the same user ID number. However, there may be some CGI or PHP scripts that will not run due to ownership restrictions when uploaded by an additional FTP account instead of the main account. Â This is done to ensure the security of the servers for all customers. If this situation causes you a problem, please raise a Support Ticket with our Customer Services team, and they can check on the issue for you.

Posted - Fri, Mar 13, 2015 at 3:24 PM.

Online URL:

https://www.heartinternet.uk/support/article/why-can-t-i-run-scripts-uploaded-by-my-additional-ftp-accounts.html