

Why do I get 'Error 530: Maximum Number of Users' when connecting to my site through FTP?

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This error occurs when more than three concurrent FTP connections are attempted on the same login. This can be because three people are connected to your site through a single FTP account, which can happen if you have a team working on your site. It can also be because your FTP client is attempting to make multiple connections to increase transfer speed. In your FTP client, there is an option to set the number of simultaneous connections. If you set this to a maximum of three, this should eliminate the error. Make sure that no other computers are connected to the server at the time when you connect.

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