**How can I get my website or database back after I've accidentally deleted it?**

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If you require a backup of your website, a service charge may apply. Please open a ticket with our Customer Service for more information and the cost of the restoration. If you require a backup for your database, please supply the dat **name** and **username**. Our database backups are usually taken every day early in the morning, overwriting the previ week's backups. File system backups are taken at least once per week. We cannot guarantee that a backup will be available. This service is available only for our Shared Hosting customers and not for our Reseller or Server custome Please look at our Snapshot Backups to prevent this from happening with your Server or Reseller account.

Posted - Mon, Mar 2, 2015 at 5:27 PM.
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