

Can you add support for something I would like to offer my clients but that you do not yet support?

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We are always more than happy to consider feature requests.Â Many of the features we now offer have their roots in feature requests. Feature requests, as with any general feedback on our service, can be submitted via the Feedback Form in the Heart Internet Customer Area. To leave feedback: Log into the Heart Internet Customer Area Click on the 'Your Feedback' link Enter in your response 'Feedback Now' Your message will be sent We read all feedback sent to us, and take it into account as we develop our service. We respond to all feedback directly. All suggestions are considered, and if we do take your suggestion on board, we will announce it in our regular newsletter. It may also be that we do support the feature you are interested in, but not on the package that you are currently on. If you send an email to sales@heartinternet.co.uk with your feature request, they may be able to find a new package that suits you, or pass the feature request on to our developers.

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Online URL:

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