

How can my customers access eXtend without going through Heart Internet?

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Your customers can always access their eXtend Control Panel by going to <http://extendcp.co.uk> – our default address for the eXtend Control Panel. Once there, they just need to enter in their domain name, password, and the CAPTCHA security text, and they will go straight into their control panel. If you want your customers to access their control panel through your main website, you can point the eXtend Control Panel to a subdomain on your site. Alternatively, if you want your customers to be able to access the control panel on their own sites, you can point the eXtend Control Panel to subdomains on their sites. This is the Control Panel Web Address, and you can configure it as you want. To set the Control Panel Web Address: Log into your Heart Internet Customer Area Click 'Reseller Control Centre' Click 'Configure eXtend' under 'Reseller Preferences' Enter in the subdomain you wish to use Select the domain name you wish to use from the drop-down menu Click 'Update Now' Give at least 24 hours for the new subdomain to work If you want to provide even more personalisation, and you are not having the eXtend Control Panel as a subdomain on your customers' domains, you can create a custom login page for your customers. Cross-site requests (where the form goes to another site) are allowed for our login page, and you can create a login page on your own site that automatically directs your customers to their control panels. Because our login process includes a CAPTCHA (a security measure designed to stop hackers from accessing the system), you will need to include it into your login page as well. It will need to be directly copied and pasted from our code for your customers to log in. To create a custom login page: Create an HTML page for your site Include the form in your page Have the form post to: <http://www.extendcp.co.uk/login.cgi> Include an input field with the name 'username' Include an input field with the name 'password' Include the code for the CAPTCHA: <!-- Load the CAPTCHA -->
<div id="captchabox"></div>
<script type="text/javascript" src="http://www.extendcp.co.uk/build-captcha.js"> </script>
<script type="text/javascript">
load_login_captcha("captchabox", "http://www.extendcp.co.uk");
</script>
<!-- CAPTCHA loaded --> Upload your page onto your site Your customers will now be able to log in

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Online URL:

<https://www.heartinternet.uk/support/article/how-can-my-customers-access-extend-without-going-through-heart-internet>