

## How do I unsubscribe from your newsletters or close my Heart Internet account?

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If you want to unsubscribe from our newsletters, you can: Log into your Heart Internet Customer Area Click 'Contact Details' Click 'Manage Subscriptions' Tick or untick the subscriptions you would like to (or not) receive Click 'Update' preferences will be updated Please keep in mind that even though you have unsubscribed from our newsletters, we email you if any important changes are occurring to your account. We can also close your Heart Internet account if you Remove or cancel all products attached to the account In the Customer Area, navigate to Manage Contact and Billing Personal Data In the section 'Can I delete my data from your system?' click 'Delete' Your account will be closed in line with our [privacy policy](#) If the 'Delete' button is not appearing, this likely means there are still products in your account. Please contact support if you are sure the account is clear but the 'Delete' button still fails to appear.

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