Why is the Place Your Order button greyed out when I try to check out?

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If theâ€¯Place Your Orderâ€¯button is greyed out and cannot be selected, it is usually because one or more require steps have not been completed. **A valid payment card has not been added** Before you can place your order, a val payment card must be added to your account. To add a payment card: Proceed to the checkout page. Selectâ€¯Ad card & payâ€¯as your payment method.Follow the prompts to securely add your debit or credit card. Once a valid card has been added, return to the checkout if required. Note:â€¯The**Place Your Order** buttonÂ will remain unavailable until a valid payment method has been added.
The Terms & Conditions have not been accepted You must confirm that you agree to the Terms & Conditions before completing your purchase. To do this: Scroll to the bottom of the checkout page. Tick the checkbox next toâ€ agree to the Terms & Conditions and Privacy Policy. Once this box is selected, theâ€¯Place Your Orderâ€¯button should become available. Â **Still unable to place your order?** If you have: Added a valid payment card Ticked the agree to the Terms & Conditions and Privacy Policy checkbox And theÂ **Place Your OrderÂ** button is still greyed ou please contact our Support Team via live chat or by raising a support ticket. Include a screenshot of the checkout page, if possible, so we can investigate the issue further.

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