

How do I change between credit card and direct debit or monthly and annual billing?

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You can adjust the payment methods for your hosting and add-ons in the Heart Internet Customer Area. Log into the Customer Area Click 'Contacts & Billing Details' Click 'Manage Products' Change the payment method (Credit/Debit Debit) or billing period (Monthly or Annually) as needed Some add-ons can also be cancelled on this page. If you can't cancel an add-on on this page, please raise a Support Ticket with our Customer Services Team for cancellation.

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