

## Why is my secure site not showing the padlock in the browser?

Article Number: 434 | Rating: 2.6/5 from 5 votes | Last Updated: Wed, Sep 11, 2024 at 10:20 AM

The main reason why your secure site is not showing the padlock is due to the use of an `http://` link somewhere inside the page. Any absolute links inside of a page you wish to be secure must have `https://`. Check all your scripts and images to see if any of them could be causing this issue and adjust to be an `https://` link or a virtual reference. For example, if your page `https://www.your-domain.com/shop/` does not show the padlock, it may be due to an image link such as: `` If there is something like that in your site, you can either change it to an `https://` link: `` Or to a virtual link: ``

Posted - Mon, Mar 16, 2015 at 3:54 PM.

Online URL:

<https://www.heartinternet.uk/support/article/why-is-my-secure-site-not-showing-the-padlock-in-the-browser.html>