Why have my username and password stopped working after I set up SSH on my account?

Article Number: 469 | Rating: Unrated | Last Updated: Wed, Aug 18, 2021 at 11:15 AM

Once your SSH access has been activated for your account, there can be a short delay while the SSH account is se
and the details are updated for you to enable the access fully. This usually only takes around an hour at the most, so
trouble logging in, wait for an hour, then try again. If your login still fails after this time, please raise a Support Ticket
Services team so they can look into it for you.

Posted - Mon, Mar 16, 2015 at 5:00 PM.

Online URL:
https://www.heartinternet.uk/support/article/why-have-my-username-and-password-stopped-working-after-i-set-up-ss