

Why aren't my images loading on my website?

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There are many reasons why images will not load on a website. **Spelling and Case** The names of your files must match not only in spelling, but also in case.Â If your file is called CAT.JPG and your website links to cat.jpg, the image will not appear on your site. **Location of File** Check the location of the image in the HTML with the location of the file on your site. If your image is located in /images/header/ and your website links to /images/, the image will not appear on your site. **Web-Friendly Formatting** Make certain that you have saved the image in a web-friendly format before uploading.Â GIFs, JPGs, and PNGs are usually the best file formats for images on the web. **Corrupted Images** If your images are loading on your site, but appear to be corrupted, there are usually two reasons for them to be damaged. First, check how you are uploading your images via FTP. If your FTP client is set to upload in 'ASCII' rather than 'Binary', there may be problems when you upload images.Â In your FTP client's settings, switch to 'Binary' and upload your images again. If your FTP client was already set to 'Binary', there may have been a problem with the connection while uploading, either between your computer and your Internet connection, between your Internet connection and our Internet connection, or between our Internet connection and our servers.Â Try closing your FTP client, then opening it, reconnecting to your site, and uploading the images again.

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