## Why am I still seeing the standard index page after I've put up my site?

Article Number: 477 | Rating: 2/5 from 1 votes | Last Updated: Thu, Apr 23, 2015 at 12:38 PM
There can be many reasons why the standard index page is still appearing on your site. When we create a hosting package, we place an index.html holding page into the public\_html directory. See if the index.html page is still in there, and delete it before trying to re-upload your site. Your live site files should be placed in the public\_html directory. If you have put your files in another directory, your home page will not be the page you wanted it to be. You also be seeing a cached version of your site. Press the Ctrl and F5 keys together while in your browser to cle the cache and refresh the site. If you are still having problems, please raise a Support Ticket with the Customer Services team.

Posted - Tue, Mar 17, 2015 at 3:38 PM.

| Online URL: <a href="https://www.heartinternet.uk/support/article/why-am-i-still-seeing-the-standard-index-page-after-i-ve-put-up-my-site.">https://www.heartinternet.uk/support/article/why-am-i-still-seeing-the-standard-index-page-after-i-ve-put-up-my-site.</a> |
|---|
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |