Why am I getting an "HTTP Error 403 - Forbidden" message when I view my website?

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The '403 â€" Forbidden' error means that the web browser has requested a page that it is not permitted to view. Â H
common causes and solutions of this problem: **Missing or Incorrectly Named Index File** If you do not specify a file
when accessing a website (like visiting the domain directly at www.your-domain.com), the server searches through a
default file names and displays the first one it finds. Common default names include index.html and index.php. The fi
your website should use one of these names, all in lowercase letters. When Heart Internet creates your hosting acco
a simple index.html file on the server to have something in place before you upload your site. Â If you delete this file
putting another index page in, you will see the 403 â€" Forbidden error. Ensure that your main page in your website i
correctly and uploaded to the public_html directory. **Incorrect Access Control Settings** If the directory access setti
with particular settings, and you do not meet these settings, you will also see the 403 â€" Forbidden error. Â This oft
with password-protected directories, where clicking â€œCancelâ€• gives you the 403 error. These settings are conta
.htaccess file. Â This is sometimes generated manually, but can also be configured by some web development tools,
Microsoft FrontPage. If you are using a tool such as FrontPage, alter the web permissions using the program, and re
your site. Â In other cases, you can manually remove the .htaccess file and your site should no longer bring that erro
Permission Errors The file and the directory that holds it must have global read permissions set. Â You can set the
permissions in your file manager or FTP program. The recommended settings are: Folders: 711 or 755 CGI Scripts:
Scripts or HTML files: 644 **Your Site Has Been Disabled** If we have had to disable your site to protect other users,
show up as a 403 error. Â This is a last resort for us, and we will have attempted to contact you if this was the case.
the above causes apply, please contact the Customer Service team and they will be happy to help you resolve this e