Can I downgrade my hosting package?

Article Number: 546 | Rating: 1/5 from 10 votes | Last Updated: Thu, Aug 12, 2021 at 12:09 PM

It is not possible to downgrade a hosting package directly, but you can purchase a lower hosting package and then transfer your site to it.

To transfer your site: Backup all your website files through FTP or using the ‘Backup/Restore’ option in your Control Panel Backup any databases you have using the ‘MySQL databases’ option in your Control Panel Backup all your emails by connecting to the mailbox using IMAP and a mail client Raise a Customer Service ticket asking for the cancellation of your current hosting package Purchase a new hosting package Upload everything into the new hosting package Transfer your domain name over to the new package It may take up to 24 hours for your domain name to transfer over fully.

Posted - Wed, Mar 25, 2015 at 1:26 PM.

Online URL: https://www.heartinternet.uk/support/article/can-i-downgrade-my-hosting-package.html