## Why are my AWStats or Webalizer pages not updating as they should be?

Article Number: 630 | Rating: 1/5 from 3 votes | Last Updated: Thu, Apr 23, 2015 at 12:34 PM

Both AWStats and Webalizer update automatically when you visit the correct URL for them. This is a directory and a specific file name. For example, if you have installed AWStats into a directory called 'stats', you would access it via www.your-domain.com/stats/ not www.your-domain.com/stats/awstats.pl. If your statistics package is still not updating you can either manually refresh the package, or set it to be automatically updated on a regular basis. To manually refresh AWStats/Webalizer (through SSH on a Linux hosting package): Log into your account through SSH Move in the correct directory using cd Once in the correct directory, run the appropriate line of code, changing your-domain to your domain name: AWStats:

./awstats.pl â€"config=your-domain.com â€"updateWeblizer:

webalizer â€"D dns.cache â€"n your-domain.com ~/logs/\*access\_log To automatically refresh AWStats/Webalizer (through the eXtend Control Panel): Log into your eXtend Control Panel Click Scheduled Tasks under Web Tools In 'Run This Command' box, enter in the appropriate line of code, changing your-domain.com to your domain name, ar the file path to the correct path for your installation: AWStats on a Linux hosting account:

/home/sites/your-domain.com/public\_html/stats/awstats.pl â€"config=your-domain.com â€"updateWebalizer on a Li hosting account:

/usr/bin/Webalizer â€"D dns.cache â€"n your-domain.com

/home/sites/your-domain.com/logs/your-domain.com-access\_log\* AWStats on a Windows hosting account:

C:\Perl\bin\perl.exe D:\sites\your-domain.com\public\_html\awstats\awstats.pl -config=awstats.conf -update Webalize a Windows hosting account:

This is currently not supported on the Windows hosting platform. Set the scheduled time to a time which works for y whether every day at a certain hour, or every week Click Update The process will now be set up and will run at the ti you have specified.

Posted - Wed, Apr 8, 2015 at 11:41 AM.

Online URL:

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