

Why are my AWStats or Webalizer pages not updating as they should be?

Article Number: 630 | Rating: 1/5 from 2 votes | Last Updated: Thu, Apr 23, 2015 at 12:34 PM

Both AWStats and Webalizer update automatically when you visit the correct URL for them.Â This is a directory and a specific file name. For example, if you have installed AWStats into a directory called 'stats', you would access it via `www.your-domain.com/stats/` not `www.your-domain.com/stats/awstats.pl`. If your statistics package is still not updating you can either manually refresh the package, or set it to be automatically updated on a regular basis. To manually refresh AWStats/Webalizer (through SSH on a Linux hosting package): Log into your account through SSH Move in the correct directory using `cd` Once in the correct directory, run the appropriate line of code, changing your-domain. to your domain name: AWStats:

```
./awstats.pl -c"config=your-domain.com" -u"updateWebalizer:
```

```
webalizer -D dns.cache -n your-domain.com ~/logs/*access_log
```

 To automatically refresh AWStats/Webalizer (through the eXtend Control Panel): Log into your eXtend Control Panel Click Scheduled Tasks under Web Tools In 'Run This Command' box, enter in the appropriate line of code, changing your-domain.com to your domain name, and the file path to the correct path for your installation: AWStats on a Linux hosting account:

```
/home/sites/your-domain.com/public_html/stats/awstats.pl -c"config=your-domain.com" -u"updateWebalizer on a Linux hosting account:
```

```
/usr/bin/Webalizer -D dns.cache -n your-domain.com
```

```
/home/sites/your-domain.com/logs/your-domain.com-access_log*
```

 AWStats on a Windows hosting account:

```
C:\Perl\bin\perl.exe D:\sites\your-domain.com\public_html\awstats\awstats.pl -config=awstats.conf -update Webalizer on a Windows hosting account:
```

This is currently not supported on the Windows hosting platform Set the scheduled time to a time which works for you whether every day at a certain hour, or every week Click Update The process will now be set up and will run at the time you have specified.

Posted - Wed, Apr 8, 2015 at 11:41 AM.

Online URL:

<https://www.heartinternet.uk/support/article/why-are-my-awstats-or-webalizer-pages-not-updating-as-they-should-be>