Why is my custom php.ini file not working?

Article Number: 643 | Rating: 5/5 from 1 votes | Last Updated: Thu, Apr 23, 2015 at 12:20 PM

There can be a number of reasons why your php.ini file is not working. **File Name Issues** If you create the php.ini from scratch, some programs will add the file type to the end of the file name, turning it into php.ini.txt. Â If this has happened, you can rename the file and remove the .txt extension either through the File Manager in your eXtend Control Panel or in your FTP program. **Having More Than One php.ini File** If you have more than one php.ini file, the one in the same directory will take precedence over all other files. Â So, for example, if you have a php.ini file in /documents/ and one in /public_html/, the one in /documents/ will affect the code, instead of the one in /public_html/. The best practice is to use a single php.ini file, placed in your /public_html/ directory, which will then affect all PHP scripts running in your webspace. If you are using PHP 5.3, you should also check for any .user.ini files, which can also override settings. **Setting PHP Directives In The Code** If there are PHP directives in the code itself, this will override any directives in the php.ini. Â For example, if you've increased the memory limit in your php.ini file, your scripts will not pay attention to the increase if there is a memory limit in your site's PHP code. This is common within certain CMS systems. **Syntactically Correct Directives** Check that your commands are spelled and formed correctly. Â You can check your directives on the PHP website: http://www.php.net If you are still having issues with your custom php.ini file, please raise a Support Ticket with our Customer Services team. Â Include details of the settings you are attempting to modify, the expected results of these modifications, and the actual results you are getting.

Posted - Thu, Apr 9, 2015 at 10:29 AM.

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