

Why am I getting a '451 Message Temporarily Deferred' message on emails I have sent?

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Certain ISPs and mail providers have extremely strict criteria for accepting email, and will often defer email if they think it is spam or if they have a lot of emails coming in at the same time. The email will be eventually sent through, as our mail server is attempting to deliver your message, but it may automatically appear in your recipient's Spam or Junk folder once it is sent through. If you are receiving a lot of these messages from one particular ISP or mail provider, you may want to consider it possible for your recipient to switch to another ISP or mail provider. This may not be possible in all situations, so you may have to accept the de-prioritising if you wish to communicate with those recipients.

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