

Are there any guides on being a hosting reseller?

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Our Reseller Pro Guide covers all aspects of being a Reseller with Heart Internet and using the Reseller Pro package. From setting up your first hosting account to working with the API, this book provides you with the information you need to successfully run your hosting business through Heart Internet's Reseller Pro. The book is divided into 15 chapters. The chapters are: **Introduction**

Introducing the book. Your Reseller Pro Control Panel

How the Reseller Pro Control Panel works and where you can find applications within it. The eXtend Control Panel

How your customers' eXtend Control Panel works and how they can access it. Selling Hosting Packages

How to set up and sell hosting packages to your customers. Selling Domain Names

How to sell domain names to your customers, including using the Domain Robot. Selling Email Services

How to package and sell email services to your customers. Using HostPay

How to use HostPay to manage your customers and sell products. Using Third-Party Sales Solutions

How to access Heart Internet's API and other ways to use third-party solutions. Branding and Marketing Yourself

How to configure applications to display your branding and how to customise information to better market your business. Managing Your Customers

How to organise and manage your customers within your Reseller Pro package. Communicating With Your Customers

How to keep your customers informed and aware, as well as market towards them. Supporting Your Customers

How to give your customers support when they have problems. Upselling to Your Customers

Additional products you can sell to your customers, including servers and add-ons, and how to market them. Advanced Features

Additional features available to our Reseller Pro customers and how to use them effectively. If You Need Help

Where to go when you need assistance. There is also a thorough index at the end to help you find exactly what you are looking for. With our resources, support, and exclusive discounts, you can do more with your Reseller account, and we hope that this book is a much-used tool in your reselling

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