

## How do I move my shared hosting website to my new server using Plesk?

Article Number: 73 | Rating: 1/5 from 2 votes | Last Updated: Wed, Aug 18, 2021 at 2:16 PM

First, back up your current files: Download your website files using FTP or using the Backup/Restore page in your eXtend Control Panel Download any databases as SQL files using the backup tool on the MySQL Databases page  
log into your Plesk account. It is assumed that you are using Plesk as a Service Provider.Â If you are using Plesk as a Power User, switch to Service Provider: Go to the 'Server' tab Go to 'Interface Management' Go to 'Panel Appearance' Click 'Service Provider' Click 'OK' You will now be in Service Provider mode Then create a new subscription for your website: Click 'Subscriptions' Click 'Add New Subscription' Give the subscription a name Enter a username and password for the subscription Add the features you need for the site Click 'OK' You will now have a hosting account for your site If you want to log into Plesk as your new subscription, you can do that now.Â Otherwise, on the Subscriptions page, click on Open in Control Panel to open the subscription's control panel. You now can decide on whether or not to move your files over using the File Manager or using FTP.Â With Plesk, all files that went into /public\_html/ in your previous account will now be in /httpdocs/. To move your files over using the Plesk File Manager: Click the 'Websites & Domains' tab Click 'Plesk File Manager' Click into the httpdocs directory Upload the files through the File Manager To move your files over using FTP: Open your FTP client Use the IP address as the host Use the username and password that you set when you created the subscription Click into the httpdocs directory Upload the files through FTP Now create and upload your database: Click the 'Websites & Domains' tab Click 'Databases' Create a new database, making sure that the database name is the same as it was in eXtend Create a new user for the database, making sure the username and password are the same as they were in eXtend Go to 'Webadmin' Load 'phpMyAdmin' Click the 'Import' tab Select the SQL file from your computer Click 'Import' Your database will now be attached to your site Test your site, then migrate your domain name.Â You can switch the DNS in your Heart Internet Control Panel or use the Express DNS Wizard in the Manage VPS area. It will take 24-48 hours for your transfer to propagate throughout the Internet.

Posted - Tue, Mar 3, 2015 at 5:18 PM.

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