Getting started with your Business Email account

Article Number: 763 | Rating: 1.2/5 from 6 votes | Last Updated: Tue, Aug 13, 2019 at 3:28 PM Our <u>Business Email</u> hosting provides larger mailbox space backed by a modern webmail interface and state of the art spam filtering. **Setting up your Business Email account** Go to https://customer.heartinternet.uk/ Select Manage Add-Ons

Select Business Email Mail Boxes Select Assign on the free quota you wish to use Choose a domain from the dropdown menu Enter you Name and Surname Enter the email username (this will be the start of your email: username@domain.com) Enter a strong password Select Assign Once created, you can double click on the email address in the list and you will be taken to sign in page. Customers who use Business Email can make use of our new Webmail interface, you can access this by going to:Â

https://webmail.heartinternet.uk/login/ Setting up your Business Mailbox on your desktop or mobile device You can set up your Business Mailbox on any mail client which supports IMAP/POP3 connections. We recommend you use IMAP to allow better continuity between devices. The details you need are as follows: With SSL:

Hostname (IMAP/SMTP): Check your Reseller Control Centre or your welcome email for the assigned mail server. This should be something like: mail12.extendcp.co.uk

IMAP Port: 993 (SSL) SMTP Port: 465 (SSL)

Username:Â youremail@domain.com Password:Â yourpassword Without SSL:

Hostname (IMAP/SMTP):Â mail.yourdomain.com

IMAP Port: 143 SMTP Port:Â 587

Username:Â youremail@domain.com

Password:Â yourpassword

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