Changes to SMTP Ports

Article Number: 771 | Rating: 2.1/5 from 37 votes | Last Updated: Wed, Sep 25, 2019 at 9:55 AM

As of September 2019, any mail client sending via SMTP through a Heart Internet mail server should use portÂ **587**Â instead of ports 25 or 465. Details on how to change this will vary on your mail client, but we've detailed some of these further down this article. It is also advisable to useÂ **STARTTLS** for your encryption method. **Outlook** SelectÂ **File** SelectÂ **Account Settings** SelectÂ **Account Settings** from the dropdown Select your email account from the lists in theÂ **Email** tab and selectÂ **Change** SelectÂ **More Settings** SelectÂ **Advanced** Change the Outgoing server (SMTP) option toÂ **587** Change the encryption types on both IMAP and SMTP toÂ **STARTTLS** SelectÂ **Ok** SelectÂ **Next** Once tests have completed selectÂ **Close** and thenÂ **Finish** **Windows Mail** Start Windows Mail, click the Tools menu at the top of the window and then click Accounts. Select your account under Mail, and then click on the Properties button. Go to the Advanced tab, under Outgoing server (SMTP), change port 25 to 587. Click the OK button to save the changes. **Outlook Express** Start Outlook Express, and then select Accounts from the Tools menu at the top of the window. Double click on your email account. Under the Advanced tab, change the Outgoing server (SMTP) port 25 to 587.

Thunderbird Select **Tools** Select **Outgoing Server (SMTP)** Select the server for this account thenÂ **Edit** Change the port toÂ **587** Change theÂ **Connection Security**Â option toÂ **STARTTLS** Change the **Authentication Method** option toÂ **Normal Password** Enter your full email address as theÂ **User Name** SelectÂ **OK** SelectÂ **OK** **Mac Mail** Select **Preferences** SelectÂ **Accounts** Select the **Outgoing Mail Server (SMTP)** drop down menu, thenÂ **Edit SMTP Server List** Select the SMTP server for this account Change theÂ **Port** toÂ **587** SelectÂ **OK** **iPhone** Go toÂ **Settings** Select **Passwords & Accounts** Select your email account Select theÂ **Account** UnderÂ **OUTGOING MAIL SERVER** selectÂ **SMTP** Select the server Update theÂ **Server Port** to useÂ **587** SelectÂ **Done** SelectÂ **< Account** thenÂ **Done** **Android Mail** Open the **Email App** SelectÂ **Settings** SelectÂ **Account Settings** Select the account you wish to change Scroll down toÂ **More Settings** SelectÂ **Outgoing Settings** Change the port toÂ **587** and the Security Settings toÂ **STARTTLS** SelectÂ **Done**

Posted - Tue, Sep 24, 2019 at 3:50 PM.

Online URL: https://www.heartinternet.uk/support/article/changes-to-smtp-ports.html