

Changes to SMTP Ports

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As of September 2019, any mail client sending via SMTP through a Heart Internet mail server should use port **587** instead of ports 25 or 465. Details on how to change this will vary on your mail client, but we've detailed some of these further down this article. It is also advisable to use **STARTTLS** for your encryption method. **Outlook** Select **File** Select **Account Settings** Select **Account Settings** from the dropdown Select your email account from the lists in the **Email** tab and select **Change** Select **More Settings** Select **Advanced** Change the Outgoing server (SMTP) option to **587** Change the encryption types on both IMAP and SMTP to **STARTTLS** Select **Ok** Select **Next** Once tests have completed select **Close** and then **Finish** **Windows Mail** Start Windows Mail, click the Tools menu at the top of the window and then click Accounts. Select your account under Mail, and then click on the Properties button. Go to the Advanced tab, under Outgoing server (SMTP), change port 25 to 587. Click the OK button to save the changes.

Outlook Express Start Outlook Express, and then select Accounts from the Tools menu at the top of the window. Double click on your email account. Under the Advanced tab, change the Outgoing server (SMTP) port 25 to 587.

Thunderbird Select **Tools** Select **Outgoing Server (SMTP)** Select the server for this account then **Edit** Change the port to **587** Change the **Connection Security** option to **STARTTLS** Change the **Authentication Method** option to **Normal Password** Enter your full email address as the **User Name** Select **OK** Select **OK** **Mac Mail** Select **Preferences** Select **Accounts** Select the **Outgoing Mail Server (SMTP)** drop down menu, then **Edit SMTP Server List** Select the SMTP server for this account Change the **Port** to **587** Select **OK** **iPhone** Go to **Settings** Select **Passwords & Accounts** Select your email account Select the **Account** Under **OUTGOING MAIL SERVER** select **SMTP** Select the server Update the **Server Port** to use **587** Select **Done** Select **< Account** then **Done** **Android Mail** Open the **Email App** Select **Settings** Select **Account Settings** Select the account you wish to change Scroll down to **More Settings** Select **Outgoing Settings** Change the port to **587** and the Security Settings to **STARTTLS** Select **Done**

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Online URL: <https://www.heartinternet.uk/support/article/changes-to-smtp-ports.html>