

Article Number: 79 | Rating: 1/5 from 1 votes | Last Updated: Wed, Aug 18, 2021 at 2:23 PM

The error "ERROR: PleskFatalException: Unable to connect to database: mysql_connect(): Connection refused" is running when you go to the Plesk login page. First, attempt to restart MySQL on your server: Log into your server using SSH and run the command "service mysqld restart". However, this often does not work. The MySQL service needs to create a file in order to run, but it does not do this problem: Log into your server using SSH Enter this command to rename the duplicate file: mv /var/lib/mysql/ibdata1 /var/lib/mysql/ibdata1.bak. Then run the command "service mysqld restart". Your MySQL service will restart, and the Plesk error should be fixed.

Posted - Tue, Mar 3, 2015 at 5:26 PM.

Online URL:

<https://www.heartinternet.uk/support/article/what-do-i-do-if-i-get-this-error-on-the-plesk-login-page-error-pleskfatalex>

What do I do if I get this error on the Plesk login page: "ERROR: PleskFatalException: Unable to connect to database"?