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The error "ERROR: PleskFatalException: Unable to connect to database: mysql\_connect(): Connection refused" is often encountered when you go to the Plesk login page. First, attempt to restart MySQL on your server: Log into your server using SSH and run the command `service mysql restart`. However, this often does not work. The MySQL service needs to create a file in order to run, but it cannot because of this problem: Log into your server using SSH and enter this command to rename the duplicate file: `mv /var/lib/mysql/mysql.sock /var/lib/mysql/mysql.sock2`. Then run `mysqld restart`. Your MySQL service will restart, and the Plesk error should be fixed.

Posted - Tue, Mar 3, 2015 at 5:26 PM.

Online URL:

<https://www.heartinternet.uk/support/article/what-do-i-do-if-i-get-this-error-on-the-plesk-login-page-error-pleskfatalex>

**What do I do if I get this error on the Plesk login page: "ERROR: PleskFatalException: Unable to connect to database: mysql\_connect(): Connection refused"**