Find the username for my server

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Here's how to find the username for your Dedicated Server. You need your username to connect to your server via SSH or RDC. **Note:** Connections via RDC to Dedicated Servers are not supported. Log in to your account. ([Need help logging in?](#)) Under **Manage Products** select **Manage Dedicated Servers**, select the Dedicated Server you wish to use, and select **Manage**. In the account Dashboard, at the top of the page select Settings. In the Access section, your username is beneath Login credentials.

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Online URL: https://www.heartinternet.uk/support/article/find-the-username-for-my-server.html