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Here's a quick way to check on the status of a new hosting account. Go to your Heart Internet control panel and open the Managed WordPress product page. Next to the account you want to check, click Options. Your account Status appears on the Overview tab.

In general, these are the different types of account status that you'll see:

Status	Description
Initialize Account	You need to set up your hosting account to use it. In
	your products list, click <b>Set up</b> and we'll walk you
	through the rest of the setup process.
Pending Setup	You've just set up your account. It may take a few
	minutes for us to configure the account before you
	can use it.

Posted - Mon, Nov 16, 2020 at 5:39 PM.

Online URL:

https://www.heartinternet.uk/support/article/check-the-status-of-my-managed-wordpress-account.html